

INTEGRATE ME WITH YOUR KEY SYSTEMS

Integration

A refreshing bonus to my state-of-the-art system is that it can be neatly integrated with your key systems.

My Integration feature will work with many different systems. From communication platforms such as Skype for Business and Outlook, to CRM systems such as Salesforce and Dynamics.

Key benefits

- **Caller search**
I can search all of your integrated systems so you can quickly find a contact or know who's calling.
- **Presence sharing**
Skype for Business integration allows me to share and update your presence status.
- **Screen popping**
Simply click a button or set up automated screen popping which will present the caller's CRM record when you make or receive a call.
- **Click-to-dial**
Copying a number will allow you to 'click to dial' via a pop up. You can also click a number within a web page or any of your connected systems to dial.



Core



Collaboration



SIP



Security



Call centre



Integration



Call handling



Number management



Multi-site



Call recording