

I PROTECT MY USERS FROM FRAUDULENT ACTIVITY SUCH AS HACKING OR EXCESSIVE UNAUTHORISED CALL SPENDS, THROUGH A NUMBER OF MEASURES.

Security

Telecommunications system fraud has become a multibillion pound global problem, which is funding crime and terrorism. I can help to make sure you are not the next victim.

I protect my users from fraudulent activity such as hacking or excessive unauthorised call spends, through a number of measures including audits, password management and no dial through from voicemail.

Exceptional Call Protection (ECP)

I am always alert, so call volumes and patterns are monitored and reported against a pre-defined threshold, especially for high risk categories like premium rate calls.

When I detect any unusual call activity, you will receive an immediate alert and I will block any vulnerable connections. If we agree that fraudulent activity has taken place, we'll ask you to report the matter to the police.

Key benefits

- **Comprehensive protection**
I provide 24-hour real time call monitoring so no attempt at fraud will ever be missed.
- **Reassurance**
As telecoms fraud continues to make the headlines, you will be able to relax, safe in the knowledge that your business is protected.
- **Continual development**
Fraud is becoming more sophisticated and my development will keep pace. I will be introducing ever more vigilant processes and alerts to keep you even safer.



Core



Collaboration



SIP



Security



Call centre



Integration



Call handling



Number management



Multi-site



Call recording